



ERP & CRM

Presentation 2023

A dark blue arrow points right from the left edge of the slide. Below it, several thin, curved lines in shades of blue and grey sweep across the left side of the slide.

Focused Areas

Ntxuva Business Software

- Software Presentation
- Ntxuva Cloud
- Management Applications
- Associated Services



Software Presentation

N'txuva is a sophisticated integrated business management system that represents a software platform with an information system that integrates all data and processes.

The management system has been developed on a web platform and uses client-server technology, which means that the client or employee uses an application to access information from a single database hosted on a local/online server. The database interacts with all the applications in the system, ensuring the integrity of the information. A platform is implemented in the application, which allows users to connect via a workstation, smartphone or web browser.

N'txuva Business Software

Management Applications

Operational

Workflow

Projects

Restrictions

Processes

ERP

Data Analytics

Reports and Graphical Layout

Finance

Budgeting

Treasury

receipts / payments

Procurement

Purchases

Requisitions

Orders

Logistics

Distribution

Inventory

Assistances

Human Capital

Staff

Leave

Self-Service

Integrated Solutions

Management Panel

responsive screen

Notifications

Multiple platforms

CRM

Relationship

Sales Force

Marketing

Collaboration

Opportunities

Sales

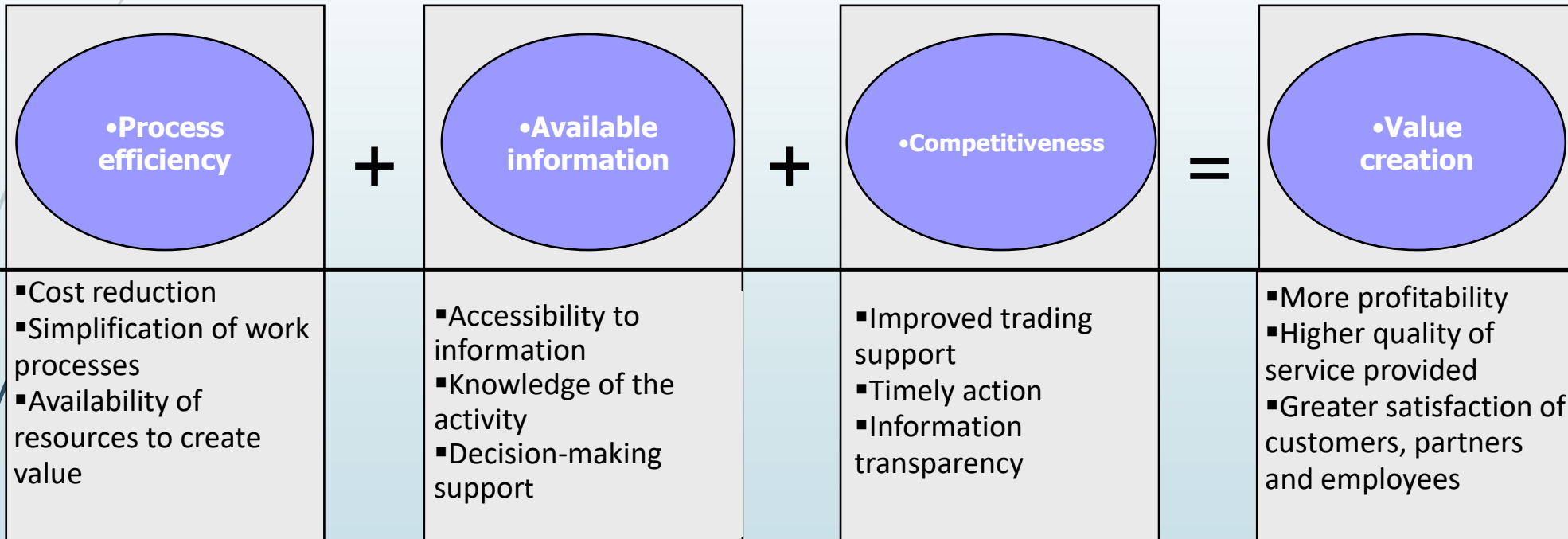
Advantages and Characteristics

- ▶ Ability to integrate with any other system;
- ▶ Web solution and use on smartphones and tablets/iPhones;
- ▶ Online hosting;
- ▶ Works on any operating system;
- ▶ Alert and reminder system;
- ▶ Management graphics.
- ▶ Approved by the Finance Regulator;

• Information systems

• Integrated Solutions

ERP + CRM



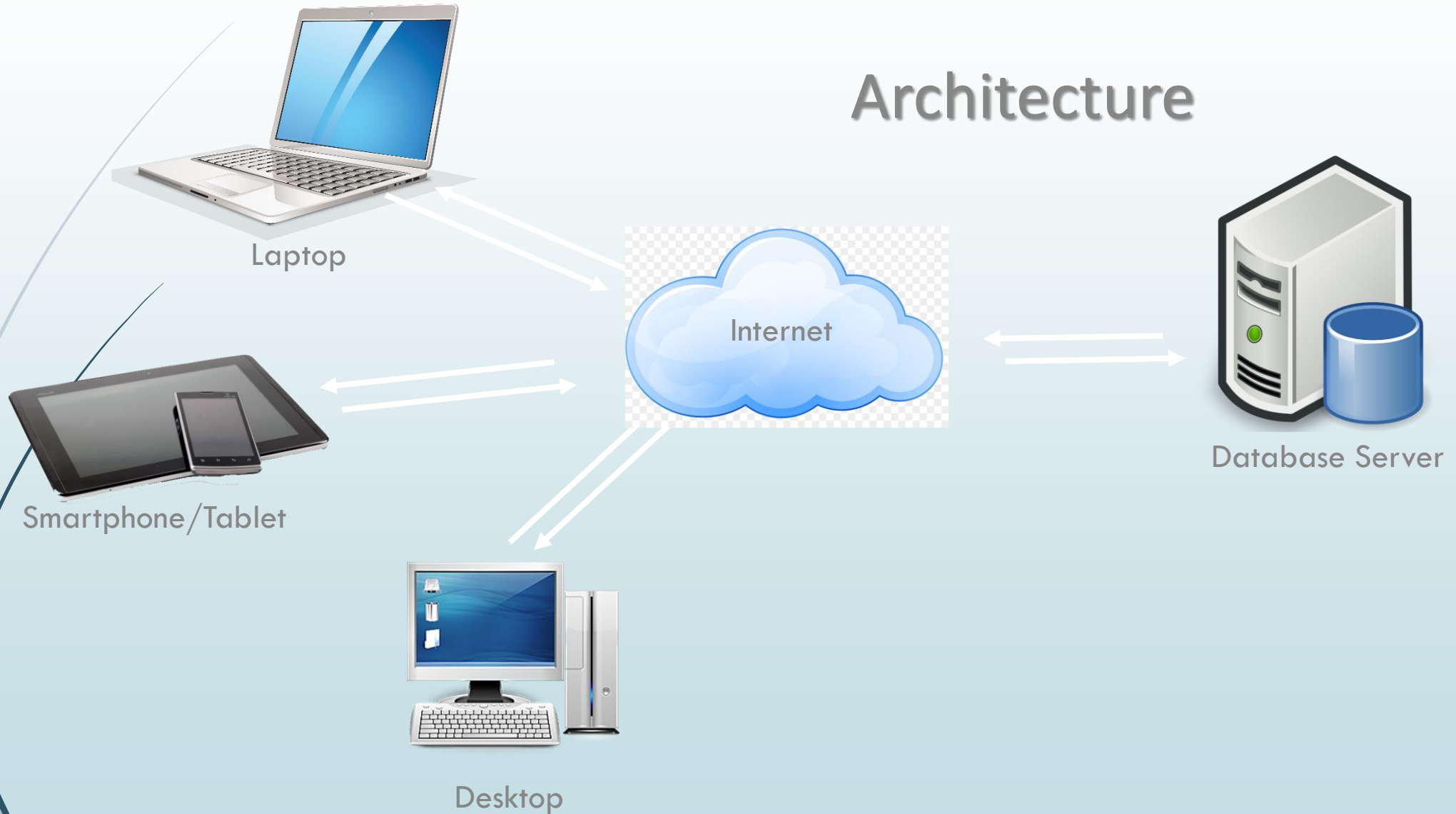


Ntxuva Cloud

- To ensure that the system is always online, it is necessary to host the application and its databases to replicate the data posted to any client of the application.
- It will post and synchronize the data posted on dispersed devices.
- Updating of any information posted to the points due to internet interruptions
- Periodic automated database back-ups
- Backup archive of the main database

Ntxuva Cloud

Architecture



Ntxuva Cloud

This system brings with it one of the great advantages that is Cloud, this is a system that stores all the information from the computer calculation and servers interconnected via the internet, one of the advantages of having the Cloud is that it allows access to data anywhere from that has access to the internet;

- ▶ Allows greater control of the application manager;
- ▶ Reduction in maintenance costs for physical infrastructures of local client/server networks.

Through this system or service, companies considerably improve their relationships with their customers, streamlining internal processes to become more efficient and this conducting more business.





Applications



- Customer Relationship Management
- Financial Management
- Logistics Management
- Procurement Management
- Human Capital Management

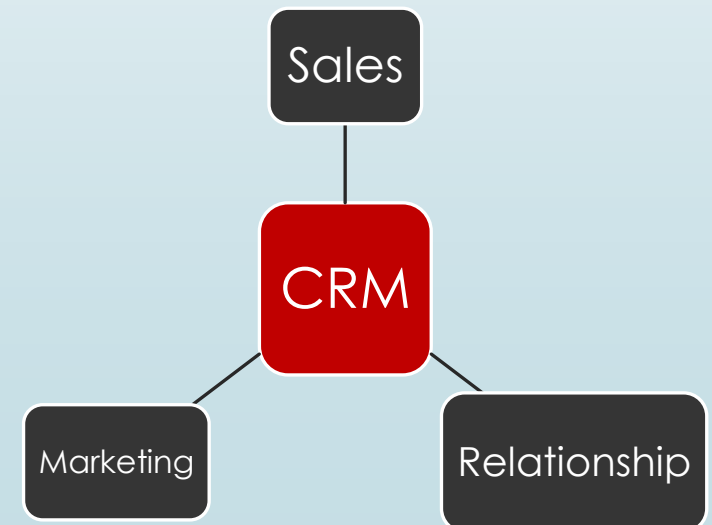
Customer Relationship Management

N'txuva Business Software seeks to respond to the difficulties faced in business.

CRM (Customer Relationship Management) helps manage and monitor customer relationships at all stages of the sales cycle and maintain a win-win, long-term relationship with customers.

This system enables control and knowledge in an integrated way that makes it easier for managers.

- CRM
- ✓ Customer base
- ✓ Issue quotes
- ✓ Issue invoices
- ✓ Opportunity control
- ✓ Control of services provided



Financial management

The advantage of implementing a Financial Management solution is that it allows you to increase production by obtaining financial and accounting information for the entire company, giving you access to bank account management: cash flow and payroll.

Remove all reports from the predefined date from accounts receivable to accounts payable.

Have a filter of all overdue and unpaid bills.

In a financial management system, you can automatically create annual, weekly, fortnightly and monthly accounts.

Cash flow reports.

- Financial Management
 - ✓ Invoicing
 - ✓ Issue receipts
 - ✓ Credit notes
 - ✓ Working capital
 - ✓ Payment control
 - ✓ Payments
 - ✓ Item registration

Logistics management

- Logistics
- ✓ Inventory
- ✓ Timesheet
- ✓ Job card
- ✓ Job order
- ✓ Stock History Informations

The transport control system or transport and logistics management system is software that makes it possible to improve the quality and productivity of the entire distribution process.

It is a system developed in modules that can be purchased by the client according to their needs.

It controls transport processes in the various areas. Operational; Commercial; Insurance; Workshops; Logistics.

Procurement management

The Procurement module is designed to optimise the process of acquiring goods and services, with the aim of rationalising and standardising the company's purchases in order to obtain a better return on investment.

- Strengthen the quality and reliability of logistics flows.
- Comparing quotes from suppliers to determine the best offer in terms of price, quality and delivery time.
- Improve the productivity of employees associated with the logistics process.

By implementing an effective Procurement module, companies can improve operational efficiency, reduce costs, minimise risks and ultimately achieve a better return on investment in their purchasing and acquisition activities.

- Procurement
- ✓ Supplier registration
- ✓ Order notes
- ✓ Purchase orders
- ✓ Requests for quote
- ✓ Purchase Requisitions
- ✓ Stock reception

Human capital management

- Employee management
- ✓ Staff IDs/ listing
- ✓ Management of employment contracts
- ✓ Absence management
- ✓ Vacation management
- ✓ Punctuality/attendance
- ✓ Timesheet analysis management

It is essential for any company to be able to manage its human resources: from contact management, holidays, absences, attendance and punctuality, expense management and timesheet management, this ERP system enables this control.



Associate Services

Technical Support

ERP users are employees from different departments who require maintenance and support services to solve possible operational problems.

For this purpose, our assistance service is very practical:

- Online support, avoiding interruption of operations;
- Assistance center in the software;
- Request services through the website;
- Alerts for any possible failures;
- Online remote access to the system;
- Ways of communication via social networks.



Technical Support

System Support

Upgrades, New functionalities, System Maintenance, Bug Fixes, Uptime System, Multi-language, Portal Access, Training Video Library.

Basic Support

- System Support
- Data back-up
- **72** Hours Response Time
- In working hours & Business days support

Advanced Support

- System Support
- Data back-up, Add-on 2 functionalities
- **36** Hours Response Time and priority handling
- In working hours & Business days support

Premium Support

- System Support
- Data back-up, Add-on 5 functionalities
- **8** Hours Response Time and priority handling
- In working hours & Business days support



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